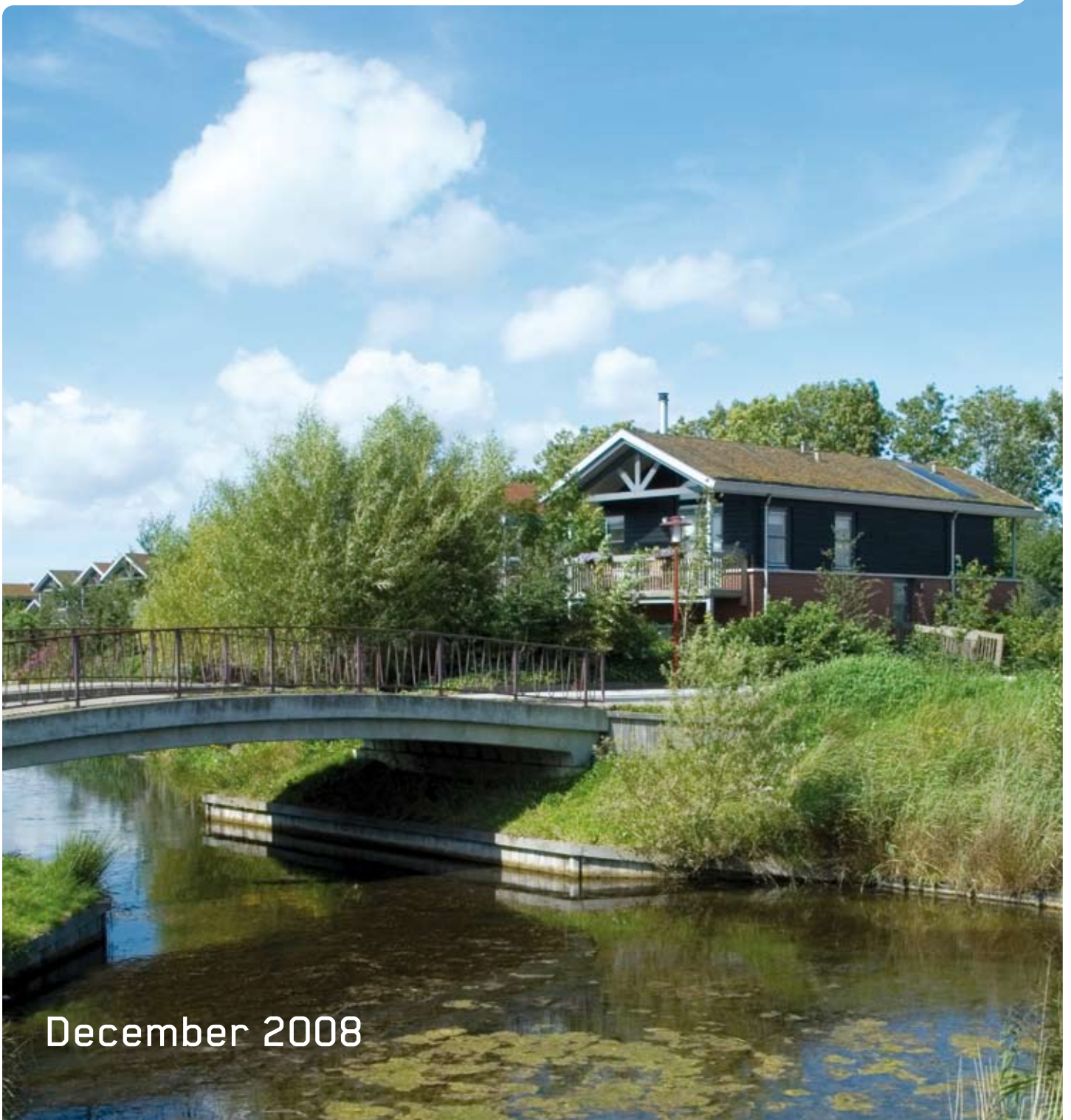


## ACHMEA BANK

### Capital adequacy and risk management



December 2008

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## 1. Introduction

The Basel accords make recommendations for banking legislation and regulations with the aim of creating an international framework of standards for banking regulators. Regulators use Basel to determine the minimum capital requirements to cover risks (credit risk, market risk and operational risk). The original Basel I accord used a simple model that applied to all banks. The new Basel II regulations, which came into force on 1 January 2008, have been a catalyst for further professionalisation of risk management. The Basel II framework is divided into three pillars, each with its own objective and characteristics.

- The first pillar sets out the minimum capital requirements to cover credit risk, market risk and operational risk, if required calculated using internal models.
- In the second pillar, the supervisory review process, the regulated institutions and the regulator each determine the institution's capital requirement (economic capital).
- The third pillar, market discipline, relates to the disclosure of the relevant information. This pillar defines the requirements and makes recommendations for the way in which banks give external agencies insight into their risk profile. The object of pillar 3 is to make risk management policy more transparent to the market and enable counterparties to weight risks accurately in their pricing. Disclosure must be in accordance with the pillar 3 guidelines.

The recommendations of the Basel Committee on Banking Supervision were implemented in European legislation by the Capital Requirement Directive. This directive is legally enforced under Dutch law (WFT).

## 2. Scope

Achmea Bank Holding N.V. (Achmea Bank) is the holding company of a number of banking entities. As at 31 December 2008, it held shares in Achmea Hypotheekbank N.V. (100%), Achmea Retail Bank N.V. (100%), Levob Bank N.V. (100%) and Banque Colbert (Luxembourg) S.A. (100%). The last-mentioned company went into liquidation on 16 January 2007.

The Basel II, pillar 3 disclosures must be made at consolidated level: Achmea Bank Holding N.V.

The consolidation principles for regulatory and accounting purposes are identical.

Achmea Bank's required capital is then calculated in accordance with the requirements of the regulatory authority, the Nederlandsche Bank. The capital of individual entities is not subject to any restrictions which would impede the transfer of capital or settlement of liabilities between the entities.

### 3. Capital position

Achmea Bank's capital consists of Tier 1 and Tier 2 capital. The Tier 1 is made up of two components, the paid and called share capital and the reserves. The reserves comprise the share premium reserve and the other reserves, consisting of the results of the current and past financial years. The Tier 1 capital does not include innovative instruments. The Tier 2 capital is composed of subordinated loans. Reserves formed to cover first losses on securitisation transactions are deducted from the capital.

#### Qualifying capital and BIS

In millions of euros	2008	2007
Paid-up and called-up capital	45	45
Share premium reserve	207	207
Other reserves	219	181
Deductions	13	-
<b>Tier 1 capital</b>	<b>458</b>	<b>433</b>
Subordinated liabilities (the portion counting towards qualifying capital)	151	168
Deductions	13	24
<b>Tier 2 capital (maximum on 50% Tier 1)</b>	<b>138</b>	<b>144</b>
<b>Total qualifying capital</b>	<b>596</b>	<b>578</b>
Risk-weighted assets	4,787	4,353
Tier 1 ratio	9.6%	9.9%
Tier 2 ratio	2.9%	3.3%
<b>BIS-ratio (calculated on the basis of Basel II)</b>	<b>12.4%</b>	<b>13.3%</b>

A significant proportion of the Tier 1 and Tier 2 ratios is attributable to a subsidiary, Achmea Hypotheekbank. The key figures for Achmea Hypotheekbank are given on the next page.



### Qualifying capital of Achmea Hypotheekbank

In millions of euros	2008	2007
Total qualifying capital	550	524
Risk-weighted assets	4,303	3,754
Tier 1 ratio	9.6%	10.1%
Tier 2 ratio	3.2%	3.8%
BIS-ratio (calculated on the basis of Basel II)	12.8%	14.0%

Achmea Bank has opted for the 'standard approach' to calculation of the minimum capital requirements under Basel II, pillar 1. The Executive Board set a BIS ratio norm of 10.0% for 2008.

The table below shows the pillar 1 capital requirement for a BIS ratio of 8% (DNB norm).

### Minimum Capital Requirements 8%

In thousands of euros	2008
Credit risk	
Mortgage portfolio	
- not pledged	307,298
- pledged	-
Consumer credits	21,976
Treasury exposures	23,168
Other	13,471
Contingent liabilities and commitments	2,158
	368,072
Operational risk (Basic Indicator Approach)	14,948
Market risk	-
<b>Total</b>	<b>383,020</b>

Achmea Bank initiated an Internal Capital Adequacy Assessment Process (ICAAP) in 2008, in accordance with the IRB method. This is an internal assessment of capital requirement, based on a chosen tolerance level. This capital adequacy assessment also includes scenario analyses and stress testing. The higher of the ICAAP and 10% BIS ratios is used to determine the minimum capital.

## 4. Risk management

Achmea Bank seeks to strike the best balance between risk and return. Risk management is part of Achmea Bank's core activities.

Achmea Bank adopts a 'three lines of defence' approach to risk management. The three lines of defence comprise the following:

1. The first line consists of the managers of the commercial departments with responsibility for results. These managers bear operational responsibility for risk management at line level.
2. The second line consists of specific risk management departments (Risk Management, Legal and Compliance). These departments are responsible for identifying, assessing, reporting on and monitoring risks. They have no operational responsibility or responsibility for results, but make proposals concerning risk policy and monitor compliance with it.
3. The third line consists of the Internal Audit department, which monitors the entire risk management framework, including the functioning of the second-line risk management.

The Executive Board determines Achmea Bank's strategy and risk tolerance and defines the framework within which all risks are to be managed by the various committees. A capital requirement is defined for each risk. The Capital Management Committee (CMC) monitors the allocation of capital to the various risk categories.

The Supervisory Board has formed a committee, the Audit Committee, which is tasked with ensuring effective risk management and monitoring the quality and integrity of the financial accounting and reporting and the reports of the internal and external auditors.

The nature of Achmea Bank's activities is such that frequent use is made of financial instruments. Achmea Bank's primary objective is to generate an interest margin on its lending operations. Since Achmea Bank does not engage in proprietary trading on the financial markets, the market risk for Achmea Bank consists mainly of interest rate risks arising from banking operations. Exposure to foreign currency and price risks are minimised by hedging positions. The Treasury department is responsible for the day-to-day management of interest rate, liquidity and currency risks. The assumed positions are subject to limits and are overseen by the Risk Management department.



## 5. Credit risk

Credit risk is the present or future risk to profit or equity as a result of default by a counterparty to a contract. This includes both actual payment arrears and impairment due to deterioration of the creditworthiness of the counterparty or issuing institution. Payment arrears relate to private individuals and provisions are formed against them.

The table below shows the maximum credit risk for various balance sheet items. The maximum credit risk shown here is the gross figure, not taking account of the reduction in credit risk due to securities given as collateral or other credit risk mitigating factors.

### Gross credit risk exposure

In thousands of euros	year-end 2008	year-end 2007
Banks	501,154	859,027
Public sector loans and advances	204,484	162,241
Private sector loans and advances	15,095,559	14,021,435
Interest-bearing securities, Derivative assets held for risk management and investments	623,491	649,530

All of Achmea Bank's activities are concentrated in the Netherlands. No geographical segmentation is applied. Receivables are analysed by counterparty as follows:

### Distribution to counterparty

In thousands of euros	Government & central banks	Treasury exposure	Retail
Banks		501,154	
Public sector loans and advances	204,484		
Private sector loans and advances			15,095,559
Interest-bearing securities, Derivative assets held for risk management and investments	135,438	488,053	

The following table presents an analysis of private sector loans and advances according to the contractual repricing date, as an approximation of the required liquidity profile. The other assets and liabilities of Achmea Bank are analysed according to their contractual remaining life.

## Net liquidity gap

### As at 31 December 2008

In thousands of euros	< 3 months	3 months - 1 year	1 - 5 years	> 5 years	Total
<b>Assets</b>					
Banks en Private sector loans and advances	1,326,191	1,028,585	3,905,713	9,336,224	15,596,713
Interest-bearing securities	8,284	41,734	117,242	75,380	242,640
Investments	757	-	-	-	757
Other assets	100,000	-	-	-	100,000
<b>Total assets</b>	<b>1,435,232</b>	<b>1,070,319</b>	<b>4,022,955</b>	<b>9,511,604</b>	<b>15,940,110</b>
<b>Liabilities</b>					
Banks	100,998	105,291	31,528	-	237,817
Funds entrusted	1,980,872	497,609	744,482	433,595	3,656,558
Debt securities	218,355	1,007,641	7,129,279	2,854,398	11,209,673
Subordinated liabilities	-	15,238	75,902	105,437	196,578
<b>Total liabilities</b>	<b>2,300,225</b>	<b>1,625,779</b>	<b>7,981,191</b>	<b>3,393,430</b>	<b>15,300,626</b>
<b>Net liquidity gap</b>	<b>-864,993</b>	<b>-555,460</b>	<b>-3,958,236</b>	<b>6,018,174</b>	<b>639,484</b>

### As at 31 December 2007

In thousands of euros	< 3 months	3 months - 1 year	1 - 5 years	> 5 years	Total
<b>Assets</b>					
Banks en Private sector loans and advances	1,794,810	987,853	3,919,080	8,178,719	14,880,462
Interest-bearing securities	8,553	75,756	130,694	48,591	263,594
Investments	-	-	-	3,672	3,672
<b>Total assets</b>	<b>1,803,363</b>	<b>1,063,609</b>	<b>4,049,774</b>	<b>8,230,982</b>	<b>15,147,728</b>
<b>Liabilities</b>					
Banks	185,202	308,040	36,990	20,374	550,606
Funds entrusted	973,637	212,924	805,576	452,659	2,444,796
Debt securities	141,035	1,078,472	6,637,926	3,871,742	11,729,175
Subordinated liabilities	-	-	35,969	160,594	196,563
<b>Total liabilities</b>	<b>1,299,874</b>	<b>1,599,436</b>	<b>7,516,461</b>	<b>4,505,369</b>	<b>14,921,140</b>
<b>Net liquidity gap</b>	<b>503,489</b>	<b>-535,827</b>	<b>-3,466,687</b>	<b>3,725,613</b>	<b>226,589</b>



The credit risk to which Achmea Bank is exposed consists of risks relating to mortgage lending and consumer credit and risks relating to counterparties in transactions on the financial markets. Achmea Bank's total credit portfolio is categorised by source of risk into risk on the mortgage portfolio, risk on the consumer credit portfolio, risk relating to professional counterparties and risk on other items. These categories are explained below.

### **Mortgage portfolio**

This comprises home loans to owner-occupiers. The collateral for these loans consists of residential property, pledged life insurance policies, savings and securities accounts. Almost all of Achmea Bank's mortgage activities are managed by Achmea Hypotheekbank N.V. A small portion of the mortgage portfolio is managed by Levob Bank N.V.

### **Consumer credit**

Consumer credit is credit used by the borrower to finance consumer expenditure. The main forms of consumer credit are roll-over credit and personal loans. Achmea Retail Bank N.V. is active in consumer credit via various distribution channels.

### **Professional counterparties**

This relates to treasury-related exposures, comprising exposures to derivatives used to hedge the interest rate risk, bonds in investment portfolios, loans to group companies and mainly short-term investments in the money market for cash management purposes.

### **Other items**

This relates to credit risk on real estate, other assets, prepayments and accrued income.

### **Contingent liabilities and commitments**

These are irrevocable facilities which may give rise to a credit risk.

## **5.1 Mortgage portfolio**

The mortgage portfolio can be divided into four categories with different risk weightings. The part of the portfolio on which risks are transferred or covered by guarantees are zero weighted. These are mortgages with a National Mortgage Guarantee (abbreviated in Dutch to 'NHG') provided by Stichting Waarborgfonds Eigen Woningen (Private Dwellings Guarantee Fund) and securitised mortgages on which the risk is transferred to third parties. The third category consists of mortgages of less than 75% of the indexed foreclosure value. The fourth category consists of the portion exceeding 75% of the indexed foreclosure value. The last category 'Other items' relates to mortgages in arrears and mortgages for which a provision has been formed. The foreclosure value of the mortgaged residential properties is indexed periodically on the basis of data from the Dutch Association of Real Estate Brokers (NVM).

### Risk weighted mortgage portfolio

In thousands of euros	Risk weight	2008
Government guaranteed (NHG)	0%	959,431
Pledged mortgage portfolio	0%	4,643,144
< 75%	35%	7,473,330
> 75%	75%	1,577,782
Other	100%	42,226
<b>Total</b>		<b>14,695,913</b>

Achmea Bank manages credit risk by applying strict acceptance conditions that have to be met by the applicant's income and the mortgaged property. The Mid-Office and Default Management departments are responsible for implementation of and compliance with acceptance policy and supplementary credit risk management measures. The Risk Management department analyses the policy and submits its credit and acceptance policy proposals. Credit and operational risk were both monitored by a Risk Management Committee in 2008. From 2009 onwards, this will be split into a Credit Committee and an Operational Risk Committee. The acceptance policy will be further refined in 2009.

### 5.2 Consumer credit portfolio

The consumer credit portfolio is divided into three categories with different risk weightings. Consumer loans with government guarantee are zero weighted, revolving credit facilities and personal loans are given a weighting of 75% and corporate exposures are given a 100% weighting.

Creditworthiness is assessed on the basis of such factors as income, financial commitments, age, employment, length of service and home ownership.

### Risk weighted consumer credit portfolio

In thousands of euros	Risk weight	2008
Government guaranteed consumer credits	0%	35,775
Revolving credits and personal loans	75%	350,979
Commercial/Business credits	100%	11,469
<b>Total</b>		<b>398,223</b>



The table below shows the carrying amount of private sector loans and advances analysed by arrears category. Arrears for both the mortgage and the consumer credit portfolio are included.

#### Private sector loans and advances distributed various categories of overdue payments

**As at 31 December 2008**

**In thousands of euros**

<b>Category</b>	<b>Book value</b>	<b>Past due</b>
Not due	14,905,936	-
0 < 3 months past due	123,007	2,983
> 3 months past due	66,616	2,643
<b>Total</b>	<b>15,095,559</b>	<b>5,626</b>

**As at 31 December 2007**

**In thousands of euros**

<b>Category</b>	<b>Book value</b>	<b>Past due</b>
Not due	13,833,544	-
0 < 3 months past due	106,700	997
> 3 months past due	81,191	6,830
<b>Total</b>	<b>14,021,435</b>	<b>7,827</b>

The arrears column concerns outstanding repayments and interest that should have already been paid by debtors. The arrears are an indicator of the credit risk faced on the credit portfolio.

The value of the corresponding mortgaged property for all items in arrears amounted to EUR 194 million as at 31 December 2008 (2007: EUR 163 million) and is therefore EUR 47 million higher than the carrying amount of the loans that are in arrears or impaired.

Achmea Bank conducts regular assessments to establish whether an impairment loss has been sustained on the outstanding loans. Under IFRS, recognition of an impairment loss is required if it is probable that Achmea Bank will not be able to collect the principal amount and the interest in accordance with a loan agreement. The impairment is determined item by item for loans that are individually material. This is referred to as specific impairment.

Achmea Hypotheekbank conducts regular assessments to establish whether there is any objective evidence of impairment of a financial asset or group of financial assets. A financial asset is impaired and is treated accordingly if, and only if, there are objective indications of impairment.

When determining the timing of the future cash flows, management uses estimates based on historical loss data for assets with similar credit risk characteristics and objective evidence of impairments similar to those in the portfolio. The method and assumptions used to estimate both the amount and the timing of future cash flows are reviewed regularly in order to reduce differences between estimates of losses and actual losses.

IFRS also requires that any losses resulting from events that have occurred before the balance sheet date but which have not yet manifested themselves to Achmea Bank also have to be taken into account. These are known as incurred but not reported (IBNR). A general IBNR is calculated using the average inflow into the Default Management portfolio combined with empirical figures. Historical loss rates are adjusted on the basis of current observable data in order to take account of the impact of current conditions that did not apply in the period to which the historical data relate and to eliminate the impact of the conditions in the historical period that do not currently exist.

Movements in impairment losses on receivables carried at amortised cost based on the effective-interest method were as follows:

#### Allowance for losses on loans and advances

In thousands of euros	2008	2007
<b>Balance as at 1 January</b>	<b>23,840</b>	<b>19,853</b>
Additions	11,757	14,543
Releases	-3,924	-4,643
Write-off	-9,520	-6,775
Other changes	-	862
<b>Balance at 31 December</b>	<b>22,153</b>	<b>23,840</b>
Specific allowance for impairment	18,651	21,377
IBNR	3,501	2,463
<b>Balance at 31 December</b>	<b>22,153</b>	<b>23,840</b>

### 5.3 Professional counterparties

Counterparty risk is the risk of loss due to failure by professional counterparties to pay some or all of their liabilities to Achmea Bank. These are mainly positions relating to derivatives, bonds in investment portfolios, loans to group companies and short-term investments.

Achmea Bank uses data from external rating agencies, namely Standard & Poor's, Moody's and Fitch, to determine the counterparty's creditworthiness. Achmea Bank uses the long-term ratings to set the exposure limits for professional counterparties.



The table below analyses the open positions by rating class and counterparty.

### Credit Quality step for Treasury Exposures

In thousands of euros

#### GOVERNMENT AND CENTRAL BANKS

Credit Quality Step	Rating S&P	Rating Moody's	Rating Fitch	Position
1	AAA to AA-	Aaa to Aa3	AAA to AA-	127,384
2	A+ to A-	A1 to A3	A+ to A-	
3	BBB+ to BBB-	Baa1 to Baa3	BBB+ to BBB-	
			<b>Total</b>	<b>127,384</b>

#### FINANCIAL INSTITUTIONS

Credit Quality Step	Rating S&P	Rating Moody's	Rating Fitch	Position
1	AAA to AA-	Aaa to Aa3	AAA to AA-	722,689
2	A+ to A-	A1 to A3	A+ to A-	29,400
3	BBB+ to BBB-	Baa1 to Baa3	BBB+ to BBB-	2,789
4	BB+ to BB-	Ba1 to Ba3	BB+ to BB-	
5	B+ to B-	B1 to B3	B+ to B-	
Not rated				56,139
			<b>Total</b>	<b>811,017</b>

#### CORPORATES

Credit Quality Step	Rating S&P	Rating Moody's	Rating Fitch	Position
1	AAA to AA-	Aaa to Aa3	AAA to AA-	2,500
2	A+ to A-	A1 to A3	A+ to A-	84,953
3	BBB+ to BBB-	Baa1 to Baa3	BBB+ to BBB-	4,500
			<b>Total</b>	<b>91,953</b>

The net derivatives position amounts to EUR 406 million (2007: EUR 386 million), including enforceable netting contracts. No mitigation is provided by assigned collateral.

To control its credit risk, Achmea Bank only concludes contracts with reputable counterparties and sets individual limits per counterparty. The counterparties are approved and limits set by the Credit Committee. Positions are monitored by the Risk Management department. The credit risk exposure to professional counterparties is coordinated by the Asset and Liability Committee (ALCO).

Counterparties with a rating of AA- or higher are given a risk weighting of 20%. Other counterparties are given a risk weighting of 50%, 100% or 150%. If all counterparties with an AA- rating were downgraded with one notch, the capital requirement would increase by about EUR 8.1 million.

#### 5.4 Other credit risks

Other credit risks include guarantees, which are given a weighting of 38–75%, and tax receivables, tangible assets and other assets, which are given a 100% weighting.

##### Risk weighted guarantees

In thousands of euros	Risk weight	2008
Guarantees	38%	493
Credit replacing guarantees	75%	-
Other credit risk	100%	168,206
<b>Total</b>		<b>168,699</b>

#### 5.5 Contingent liabilities and commitments

Liabilities not shown in the balance sheet are irrevocable facilities which may lead to a credit risk, mainly quotations accepted by customers for mortgage loans and credit facilities. Mortgage quotations covered by an NHG guarantee are given a zero risk weighting. Other quotations are given a 15% risk weighting.

Irrevocable facilities consist mainly of available credit under revolving credit facilities. No credit risk is incurred on revocable facilities. Bank guarantees are among the items accounted for in irrevocable facilities.

##### Risk weighted contingent liabilities and commitments

In thousands of euros	Risk weight	2008
Government guaranteed (NHG) mortgage offer	0%	20,965
Not government guaranteed (NHG) mortgage offer	15%	179,585
Recoverable facilities	0%	196,348
Irrecoverable facilities	75%	53
<b>Total</b>		<b>396,951</b>

#### 5.6 Securitisation

Achmea Bank securitises mortgage receivables in order to reduce the credit risk and hence the capital requirement.



In a securitisation, Achmea Bank sells a portfolio of mortgage receivables to a specially formed legal entity known as a special-purpose vehicle or SPV, which finances the transaction by issuing exchange listed or non-exchange listed debt securities known as residential mortgage-backed securities. The SPV uses the income from the mortgage receivables to pay the principal and interest on the debt securities and cover the cost of the transaction.

Various parties are involved in a securitisation. Achmea Bank acts as swap counterparty, originator/servicer and administrator. The originator is the party which sells the assets to the SPV. The servicer manages the assets on behalf of the SPV, although this is often done by the originator itself. The administrator is responsible for the administrative settlement of the transaction. The swap counterparty is the party with which derivatives transactions are entered into to hedge specific risks. If Achmea Bank acts as swap counterparty, it is in all cases under a third-party guarantee against Achmea Bank's inability to meet its obligations.

The securitised mortgages are recognised in the financial statements at amortised cost. The securitisation transactions are conducted on market terms and no positive or negative results are realised. Achmea Bank does not engage in synthetic securitisations and the securitisations are not subject to the early amortisation treatment. With securitised mortgages, most of the credit risk is transferred to third parties but part remains with the bank ('first loss'). This is deducted from actual own funds.

Achmea Bank has undertaken seven securitisation transactions since 2000.

The debt securities issued by the SPVs are rated by credit rating agencies Standard & Poor's, Moody's and Fitch.

The original and remaining principal amounts as at the end of the financial year are shown in the table below:

#### Entity

In thousands of euros	Original exposure	Outstanding exposure as at 31-12-2008	Outstanding exposure as at 31-12-2007
DMPL I B.V.	1,010,043	468,797	515,836
DMPL II B.V.	1,018,671	485,341	542,271
DMPL III B.V.	1,268,629	551,590	635,817
DMPL IV B.V.	1,294,167	627,309	711,636
DMPL V B.V.	1,295,924	780,324	884,618
SGML I B.V.	905,328	914,867	910,660
SGML II B.V.	509,977	509,977	-
	<b>7,316,762</b>	<b>4,338,205</b>	<b>4,200,838</b>

**Entity**

<b>In thousands of euros</b>	<b>Past due 31-12-2008</b>	<b>Past due 31-12-2007</b>	<b>Losses 31-12-2008</b>	<b>Losses 31-12-2007</b>
DMPL I B.V.	5	-	-	-
DMPL II B.V.	6	7	46	-
DMPL III B.V.	10	17	83	-
DMPL IV B.V.	23	6	171	-
DMPL V B.V.	37	17	271	-
SGML I B.V.	5	4	-	-
SGML II B.V.	2	-	-	-
	<b>88</b>	<b>51</b>	<b>571</b>	<b>-</b>

The principal amount in arrears is EUR 5.1 million (2007: EUR 3.3 million).

Achmea Bank completed one securitisation transaction, SGML II, in 2008. SGML II was a traditional securitisation of mortgage receivables amounting to EUR 510 million. DMPL VI was in preparation at year-end 2008.

Achmea Bank has repurchased SGML I and SGML II debt securities. These debt securities (6 million SGML I and 24 million SGML II) have been placed with Achmea Hypotheekbank.

## 6. Market risk

Market risk is the risk to profit of changes in market variables that translate into changes in the value or prices of or cash flow from financial instruments in the trading book. Achmea Bank divides market risk into currency risk, real estate risk and securities risk. Achmea Bank does not have a real estate portfolio nor a trading portfolio of its own in which positions are held in financial instruments for its own account and at its own risk. The market risk is confined to currency risk, which is fully hedged with forward foreign exchange contracts. The marginal currency risk that remains is monitored and coordinated by the ALCO.

## 7. Operational risk

Operational risk is the present or future risk to profit or equity of inadequate or malfunctioning internal processes, human resources or systems or external events. Achmea Bank seeks to manage operational risks in several ways. Self-assessments and a loss database are used to raise awareness of operational risk within the organisation and inventorise the existing operational risks. The database is useful in drawing



attention to the losses caused by operational risks and facilitating the implementation of appropriate management action. The quality of internal risk management is monitored by an internal control process, which is designed to ensure that strategic and operational targets are met, internal and external (financial) reporting is accurate and the organisation complies with the applicable legislation and regulations.

The basic indicator approach is also used for operational risk, with a weighting of 15%. On the basis of the activities and risk analysis of Achmea Bank, there is no reason in general to assume that the actual risk is greater than that indicated by the basic indicator approach.

## 8. Interest rate risk

Interest rate risk is the present or future risk to the results or the fair value of the shareholders' equity from changes in the market interest rate. Credit portfolios are exposed to substantial interest rate risk. In principle, Achmea Bank avoids exposure to interest rate risk on activities or transactions which are not directly related to its core business.

Several limits have been set on the bank's fixed-interest positions under the interest rate risk policy. Within these limits, the ALCO optimises the positions on the basis of interest rate mismatch reports. This is a two-step process: the ALCO first defines a view of short-term and long-term interest rate trends and this scenario is then used to analyse the bank's position based on the reports. The ALCO uses Value-at-Risk (VAR), Delta, Rotation Risk and Income-at-Risk techniques to manage interest rate risk. These measures are discussed in more detail in the financial statements. On the basis of this analysis, the ALCO decides on the desired position. Treasury is responsible for implementing this decision. Risk Management monitors compliance with the set limits.

## 9. Other risks

In addition to the risks mentioned above, Achmea Bank also recognises the following risks:

### 9.1 Liquidity risk

Liquidity risk is the risk of being unable to fulfil short-term financial obligations or being able to do so only at an unacceptably high cost. Achmea Bank also categorises as liquidity risk the risk of being unable to finance assets using instruments with appropriate maturities or at appropriate interest rates.

The Executive Board sets limits for the minimum cash resources which must be present to meet such cash requirements, and for the minimum level of interbank and other loan facilities required to cope with an unexpectedly high level of withdrawals. The ALCO ensures that the resultant maturity calendar is consistent with the duly formulated policy.

## **9.2 Reputational risk**

Reputational risk is the present or future risk to the results or equity of reputational damage, such as might result from non-compliance with legislation and regulations. The Compliance and Legal departments have specific responsibility for avoiding reputational risk, while the Legislation and Regulations Committee ensures that relevant new legislation and regulations are incorporated into the bank's policy and governance.



Achmea Bank Holding N.V.  
Hervenplein 2  
5232 JE 's-Hertogenbosch  
Postbus 80  
5201 AB 's-Hertogenbosch  
T (073) 643 40 00  
F (073) 643 47 99  
KvK Den Haag 30124926